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## A circular ink stamp from the Intellectual Property Office (IPO). The text "IPO" is at the top, "JC158" is at the top right, "NOV 25 2003" is in the center, and "PATENT &amp; TRADEMARK OFFICE" is at the bottom.

BRIAN P. ANDERSON

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) Art Unit: 2126  
)  
) Examiner: LECHI TRUONG  
)  
) Paper No.: 3

For: ~~SYSTEM AND METHOD FOR~~  
PERFORMING SERVICE OPERATIONS

Attorney Docket No.: 02-442

November 20, 2003

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## RESPONSE TO OFFICE ACTION

Technology Center 2100

**In response to the Official Action dated August 20, 2003:**